



DEPARTMENT PROFILE: PROFESSIONAL

TI DEPLOYMENT CASE STUDY

The TI fleet manager for this professional department needed high durability decision-making imagers that were easy to maintain in the field.

AT A GLANCE

CHALLENGES

- Extra Training Needed When Managing TI from Multiple Manufacturers
- Easy Maintenance was Critical

BENEFITS

- Streamlined Training by Standardizing TI
- Field Replaceable Parts
- Quick Service

DEPLOYMENT MODEL

Colerain Fire Department deploys thermal imagers to all officers, each jump seat, ladder truck, drivers, and rescue crew. This fleet also supports the training department, local police, and K9 unit.



DEPARTMENT SPECS

Firefighter Ron Stenger of Colerain Township Department of Fire and Emergency Medical Service in Ohio manages a fleet of 37 imagers for use on-scene and in training. Easy and complete fleet management is a priority for him.

- Department Size: 150
- Population Served: 60,000
- Annual Runs: 12,000
- Thermal Imagers in Service: 37

ADVICE FROM COLERAIN FD

Look at Durability, Warranty, Customer Service

"Durability is key for us. We want to be able to do basic maintenance...changing out the rubber boot and basic field-replaceable items to keep our fleet in service."

Decision-Making vs. Situational Awareness

"Know the difference in decision-making thermal imagers and situational awareness imagers. We were ready to move to all decision-making imagers."

Everyone Needs to Be Able to See

"These imagers enhance firefighter safety. With this deployment and good training, everyone can see. TIs are just a tool, though...each firefighter also needs to rely on basic firefighting skills, even with a TI in hand."

A Great Imager at a Great Price

"We chose this deployment model because now there's the opportunity to give more officers a great imager at a great price. We need advanced IR (infrared) tech."



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